## Health Psychology, 6<sup>th</sup> edition Shelley E. Taylor

Chapter Eleven: Management of Chronic Illness

## Quality of Life: Overview

- Traditional View Quality of life measured in terms of
  - Length of survival
  - Signs of disease
- However, patients perceive some illnesses and treatments as "fates worse than death"
  - They threaten valued life activities too much

# Quality of Life: What Is Quality of Life?

- The degree to which a person is able to maximize his or her
  - Physical,
  - Psychological,
  - Vocational, and
  - Social functioning
- It also addresses disease or treatment related symptomatology
- It is an important indicator of recovery from, or adjustment to, chronic illness.


## Quality of Life: Why Study Quality of Life

- Documentation helps improve interventions for those who are chronically ill
- Research helps pinpoint which problems are likely to emerge for particular patients
- Impact of unpleasant treatments can be seen and reasons for poor adherence identified
- Therapies can be compared
- Decision-makers have information about longterm survival and quality of life

# Emotional Responses of Chronic Illness: Denial

- Defense mechanism by which people avoid the implications of an illness
- Denial is a common early reaction to the diagnosis of a chronic illness
  - This illness is not severe
  - This illness will go away soon
  - There will be few long term implications

# Emotional Responses of Chronic Illness: Denial

- Immediately after the diagnosis, denial can serve a protective function
  - Keeps patient from dealing with full range of problems posed by illness
  - Denial can reduce days in intensive care
  - Denial can reduce side effects of treatment
- During the rehabilitative phase, denial may have adverse effects
  - High deniers at this time show less adherence to treatment regimen

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# Emotional Responses of Chronic Illness: Anxiety

- Anxiety is common after diagnosis: It increases when people
  - Are waiting for test results
  - Are anticipating adverse side effects
  - Are awaiting invasive medical procedures
- Anxiety is high when
  - Substantial lifestyle changes are expected
  - People feel dependent on health care professionals

# Emotional Responses of Chronic Illness: Anxiety

- Assessment and treatment of anxiety may be needed
- · Anxiety may increase over time
  - Concern about possible complications
  - Concern about implications for the future
  - Concern about the impact of the disease on work and leisure-time activities

# Emotional Responses of Chronic Illness: Depression

- When the acute phase of chronic illness has ended
  - Then full implications begin to sink in
  - Depression is common
  - Often is debilitating
- · Assessing depression is problematic
  - Depressive symptoms, such as fatigue or weight loss, are also symptoms of disease or side effects of treatments

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# Personal Issues in Chronic Disease: Overview

- Self-Concept
  - A stable set of beliefs about one's personal qualities and attributes
- Self-Esteem
  - A global evaluation of one's qualities and attributes
  - Whether one feels good or bad about one's qualities and attributes

# Personal Issues in Chronic Disease: The Physical Self

- Body Image
  - Perception and evaluation of one's physical functioning and appearance
- · Body image plummets during illness
  - Body image can be restored, but it takes time
- Exceptions: Facial disfigurement and burns
  - Patients whose faces are disfigured may never accept their altered appearance

# Personal Issues in Chronic Disease: The Achieving Self

- Achievement is important to self-esteem and self-concept
  - Satisfaction from job/career
  - Pleasure from hobbies/leisure activities
- Does the chronic illness threaten these?
  - If it does, self-concept may be damaged
  - If not, they may take on new meanings

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# Personal Issues in Chronic Disease: The Social Self

- · Rebuilding social self
  - An important part of readjustment
- · Interactions with family/friends provide
  - Critical source of self-esteem
  - Information
  - · Help and emotional support
- Fears about withdrawal of support are common worries of the chronically ill

# Personal Issues in Chronic Disease: The Private Self

- Major threats to self, because illnesses create
  - Need to be dependent on others
  - Loss of independence
  - Strain of imposing on others
- · Adjustment to chronic illness impeded
  - Patient's secret dream seems shattered
  - Alternate paths to fulfillment need discussing

# Coping with Chronic Illness: Coping Strategies

- · Coping strategies
  - Similar to those employed to deal with other stressful events
  - One notable difference: Chronically ill report fewer active coping methods (planning, problem solving) and instead use more passive coping methods (positive focus and escape/avoidant)


## Coping with Chronic Illness: Coping Strategies

- Avoidant coping is associated with increased psychological distress
  - Related to poor glycemic control among insulin-dependent diabetics
- Active coping efforts are more consistently associated with good adjustment
- Multiple Strategies may be helpful when a strategy is matched to a particular problem

# Coping with Chronic Illness: Patients' Beliefs

- Patients must integrate their illnesses into their lives
  - Develop a realistic sense of the illness
  - Understand restrictions imposed by it
  - Follow the regimen required
- Patients need to adopt an appropriate model for their disorder
  - Acute models won't be effective

# Coping with Chronic Illness: Patients' Beliefs

- People develop theories about where their illness came from
  - Stress
  - Physical injury
  - Bacteria
  - God's will
  - Self-Blame? Another person? Environment? Fate?
- Research on the consequences of self-blame is inconclusive

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# Coping with Chronic Illness: Patients' Beliefs

- Are patients who believe they can control their illness better off?
  - Yes, it is usually adaptive to have a belief in control and a sense of self-efficacy
- Patients with chronic obstructive pulmonary disease with high self-efficacy expectations lived longer than those with lower expectations
- However, when real control is low, efforts to induce it or exert it may backfire

## Rehabilitation and Chronic Illness: Overview

- Chronic illness raises specific problemsolving tasks
  - Depends critically on patient co-management of the disorder
  - Tasks include
    - Physical problems
    - · Vocational problems
    - Problems with social relationships
    - Personal issues concerned with the illness

# Rehabilitation and Chronic Illness: Who Uses Long-Term Care - Figure 11.1 Ailment Share (by percentage) of insurance claims O 5 10 15 20 25 30 35 40 Dementia, Alzheimer's Bone, joint diseases Cancer Stroke Heart, blood conditions Organ disorders Organ disorders Usung disorders Wounds, injuries Diabetes

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## Rehabilitation and Chronic Illness: Physical Problems

- Physical Rehabilitation
   A program of activities geared toward helping patients
  - Use their bodies as much as possible
  - Sense changes in the environment so as to make appropriate physical accommodations
  - Learn new physical management skills
  - Learn a necessary treatment regimen
  - Learn how to control the expenditure of energy

## Rehabilitation and Chronic Illness: Physical Problems

- Physical problems include those that
  - Arise as a result of the chronic illness
  - Emerge as a consequence of treatment
- Comprehensive programs may need to include
  - Pain-management programs
  - Training in adaptive devices
  - Behavioral interventions
- · Adherence is essential to consider

## Rehabilitation and Chronic Illness: Vocational Issues

- Patients may need to change/restrict work activities
- · Many individuals face discrimination
  - Heart, Cancer, HIV patients
  - Organizations may believe that the chronically-ill are not worth the time/resource investment due to a poor prognosis
- Loss of insurance coverage through work adds a huge financial burden

## Epilepsy and the Need for a Job Redesign Box: 11.4

- · Colin S. had spinal meningitis in infancy
  - Age 11: Petit mal epileptic seizures (blackouts), soon followed by grand mal seizures (convulsions)
  - Successful control through medication during his teens and twenties
  - Early 30s: Seizures returned, threatening his career as a caseworker doing in-home evaluations
  - Colin's employer shifted his work to a desk job monitoring cases, thus keeping a valuable worker

## Rehabilitation and Chronic Illness: Social Interaction Problems

- Disabled individuals elicit ambivalence from acquaintances
  - Verbal signs may be of warmth, affection
  - Gestures, body posture may convey rejection
- Distant relationships are more adversely affected than are intimate relations with close friends and family

## Rehabilitation and Chronic Illness: Social Interaction Problems

- · Intimate others may be
  - Distressed by the loved one's condition
  - Worn down by pain/dependency of loved one
  - Ineffective at giving support because their own support needs are not met
- The family is a social system
  - Illness in one member affects the lives of other members

## Rehabilitation and Chronic Illness: Caregiving Role

- Substantial strain on primary caregiver
  - Typical caregiver: Women in her 60s caring for an elderly spouse
  - Also common: Care for parents and disabled children
    - Role commonly falls to women
- · Caregivers are at risk for
  - Distress, depression, declining health

## Rehabilitation and Chronic Illness: Positive Changes

- Chronically ill people may
  - Perceive a narrow escape from death
  - Reorder their priorities
  - Find meaning in smaller activities of life
- Two studies compared quality of life in cancer patients with normal samples of people free of disease
  - Cancer samples had greater quality of life than non-ill samples

### Rehabilitation and Chronic Illness: When the Patient is a Child

- Children may be confused because they don't understand the diagnosis and treatment
- Children cannot follow the treatment regimen without help from family
- Children must be exposed to isolating and terrifying procedures
- Some children adjust successfully, but others show a variety of problems

## Psychological Interventions and Chronic Illness: Overview and Pharmacology

- · Adverse effects of chronic disease
  - Anxiety, depression, disturbances in interpersonal relationships
- Evaluation for depression and anxiety
  - Should be standard in chronic care
- · Pharmacological treatment
  - May be appropriate when major depression is associated with chronic illness

# Psychological Interventions and Chronic Illness: Individual Therapy

- Differs from therapy with patients who have primarily psychological complaints
- Therapy is more likely to be episodic rather than continuous
  - Chronic illness raises crises and issues intermittently
- Collaboration with family and physician is critical
- Psychological defenses should be respected rather than challenged
- Therapist should have a comprehensive understanding of the illness and treatment

# Psychological Interventions and Chronic Illness: Brief Interventions

- Brief Psychotherapeutic interventions
  - Telling what to expect during treatment
    - Forestalls anxiety
  - Group coping skills training successful
    - Enhances perceptions of control
  - Therapy conducted over the telephone
    - Benefits patients by enhancing personal control
  - Music, art, and dance therapies
    - Improve patients' responses to chronic illness

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# Psychological Interventions and Chronic Illness: Education, Internet, Writing

- Patient Education Programs are designed
  - To inform patients about the disorder and its treatment
  - To train them in methods for coping with the disorder and its corresponding limitations
- · The Internet
  - Provides information in a cost-effective manner
  - Patients/Families access appropriate Web sites
- · Expressive Writing
  - Writing about cancer benefits the terminally ill

## Psychological Interventions and Chronic Illness: Relaxation and Stress Management

- · Relaxation training
  - Widely used with the chronically ill
  - Decreases anxiety and nausea from chemotherapy
  - Decreases pain for cancer patients
  - Used with stress management/blood pressure monitoring to treat essential hypertension
- MBSR: Mindfulness-based stress reduction
  - Focus on reality of present moment
  - Long-term efficacy unknown, reduces stress

# Psychological Interventions and Chronic Illness: Exercise

- Exercise interventions
  - Most commonly undertaken with MI patients
  - May or may not have a direct impact on mood
  - Physical fitness is reliably improved
  - Exercise improves quality of life

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## Psychological Interventions and Chronic Illness: Social Support/Family Support

- Social support resources
  - Influence health outcomes favorably
  - Can be threatened by chronic illness
- Interventions can teach patients to
  - Recognize potential sources of support
  - Draw on these resources effectively
- Family support
  - Enhances patient's physical/emotional functioning
  - Promotes adherence to treatment

# Psychological Interventions and Chronic Illness: Support Groups

- Group of individuals who meet regularly
  - Share some common problem or concern
- Support groups are believed to help people cope because
  - People learn techniques that others have used successfully to combat problems
  - They provide opportunities to share concerns and exchange information with similar others
- Support groups may promote better health and long-term survival

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