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# Terry Dougherty

## Technology Development for Higher Education

**Capabilities**

Leading organizations in the use of technology as a tool to achieve planned results, enhance access to products and services and increase availability, productivity and profitability.

Directing the management team to identify realizable goals, improve services, increase productivity and implement systems.

Managing the organization's planning, development and implementation of appropriate technologies.

Guiding organizations as they implement change through the appropriate and timely use of technology, focused specifically on new opportunities made possible by the Internet.

**Qualifications**

- Experienced manager of systems and administrative services, systems architect and business consultant having planned, budgeted and managed the development and operation of technical services.

- Successful implementer of internet systems including, e-commerce utilizing Intershop, web portals on Domino and Oracle servers, e-mail implementations on Microsoft Exchange and Lotus/Domino servers and complex, distributed web sites.

- Qualified network administrator of Microsoft NT/IIS, Novell Netware, Lotus/Domino, Linux/Apache, UNIX/Netscape, IBM OS/2 and AS/400 server networks in Token Ring and Ethernet LAN/WAN and Internet environments.

- Experienced manager of user support, help desk and network support staff for an organization with over 1000 networked computers.

- Experienced contract manager for outsourced developers, Internet service providers and systems leasing and purchasing.

- Twenty-five years experience managing and developing information systems, networks and Internet services on a wide variety of systems in several different industries, including manufacturing, insurance and education.

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| **Experience** | **Senior Programmer/Analyst – May, 2001 to Present**
Indiana University – Purdue University Fort Wayne |

- Web master for the Online Student Information System (OASIS). Just completed the implementation of SCT Banner Web for Student and Touchnet Voice Response and Credit Card Gateway.

**Business Systems Manager - 1999 to 2001**

Taylor University, College of Life Long Learning

- Managed all systems for the College of Lifelong Learning. Implemented Online Classroom development, Blackboard Portal, SCT Banner and Intershop e-commerce registration and bookstore. Reported to the VP of Technology and Strategic Planning, Taylor University

**Lotus Notes/Domino Consultant - 1998 to 1999**

Advanced Systems/Computer Consultants

- Network and Internet Implementation Consultant, Lotus Domino

**Systems Research and Architecture - 1989 to 1998**

Lincoln National Corporation

- Systems Research and Architecture for web infrastructure design.
- LAN Administration, PC/LAN management and Internet implementation.
- Marketing Manager for PC Software Products, OPN Division.
- Business Systems Consultant – systems planning and relocation manager for moving 500 employees from multiple companies into a new office.

**Administrative Services Manager - 1984 to 1989**

The Medical Protective Company

- Managed a staff of 40 people providing administrative services in this medical malpractice insurance company, reported to the CFO.

**Information Services Manager - 1980 to 1983**

Essex, Magnet Wire and Insulation Division

- Responsible for IS budget, strategic plan and staff for a division with 10 manufacturing plants and 30 distribution warehouses, reported to the CFO

**Marketing Representative - 1976 to 1980**

IBM, Data Processing Division

- Sold and implemented IBM mainframe computers, terminal networks and business systems software Trained in Endicott and San Jose

**Peace Corps Volunteer - 1972 to 1975**, **Afghanistan**

- Taught English as a foreign language (TEFL)

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| **Education** | **Indiana University, BS in Education, 1972**
Major in Government, minors in Economics and Mathematics |

**References:**

Robert Hodge, formerly the VP of Technology and Strategic Planning, Taylor University.

765- 998-6169  - Please call Bob in regard to my work at Taylor University.

Additional references available upon establishment of mutual interest.