Access to your Class on the eHW Website

Getting to the eHW Site

To access eHW, click <u>HERE</u>. This link is also reachable from the Math Department page at <u>pfw.edu/math</u> under *e-Homework* on the far right pane.

Already Have an Account? If you have already had previous access to Möbius, enter your email and password to login.

If you forgot your password, click on the words Forgot your password . You will be prompted for the email for your account, to which a system generated password will be sent. Once you login again you can change it by clicking on your name in the top right corner and then click on Password Update .	Purdue University Fort Wayne
<u>Need an Account?</u> If you have not already had, previous access to Möbius click on "Create an account."	Purdue University Fort Wayne
Complete the information. Click or push Submit Get started by completing this reg First Name Last Name Email Password Confirm Password Submit Cancel	jistration form to create your Möbius account. It is required that all fields be filled in to proceed Please be extra careful your email address is correct. TIP: Write this down.

You will receive an email to the address you provided above. Confirm your email within 24 hours to complete the registration.



Once you have clicked on your math course you will see a message that you need to purchase access. Click Continue to proceed. *After this screen, you can request immediate trial access for the first two weeks of the term.*

# / User License Required	
- User License Required	In order to access Möbius, a valid license is required.
	Select Continue to enter a redemption code or to purchase access. Cancel Continue

How to Purchase a License

1. After you have pressed	Continue	from the previous screen you will something similar to the following.
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FIRST NAME:	LAST NAME:	
Ima	Student	COURSE:
EMAIL ADDRESS:		INSTITUTION: Purdue University Fort Wayne
StudentIma01@pfw.edu		INSTRUCTOR:
		ACCESS VALID UNTIL:
ADDRESS 1:		
		COST:
ADDRESS 2:		
		• The information you provide will be used to process the
сіту:		transaction. Payment information will be gathered once this is provided.
COUNTRY:	STATE/PROVINCE:	
United States 🗸	Select> V	
POSTAL/ZIP CODE:	5 12/16	90.000
	1	
Access Information: you will use th Learning Mana	e existing access information for your gement System.	
su	вміт	

Fill in the remaining boxes and click or push Submit

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2. You can request immediate trial access for the first two weeks of the term (July 12, 2021) if you wish. Near the expiration of the trial period you will be notified through email how to complete your payment.

Trial A	ccess	Ima Student EMAIL ADDRESS:
Would you I course? All of The	like to sign up for complimentary temporary access to your work will be retained when you sign up for full ac e trial access period ends two weeks after the start of th	this ccess. he term. Stur You can edit any of your personal information
0	No	\ on this screen if /
0	Yes	needed.
		INSTITUTION:



 Enter your card information and click or press Pay Now to process your payment.



Troubleshooting – If the Purchase Is Unsuccessful

If you encounter errors, contact DigitalEd customer service at 1-833-450-2211 or email support@digitaled.com.

- 1. If you own a credit card and the purchase is not successful, call your credit card company. The credit card company may have stopped the purchase to protect you, thinking your card was stolen. Möbius is a purchase from Canada, so it is not unreasonable that this small purchase may be suspicious to them.
- Most debit cards are accepted but a small number have been known to have issues. You may try to call customer service at 1-833-450-2211 to give them your card number over the phone. If you do not have a credit card, then you could
 - find someone who has a credit card and pay them cash to purchase the code on your behalf;
 - go to <u>http://www.paypal.com/</u> to set up a way to digitally transfer funds from a bank account.
- 3. In addition to contacting DigitalEd customer service at support@digitaled.com or calling 1-833-450-2211, you can also email ehwtechsupport@pfw.edu and describe the problem.